



# Maxtell Technology

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Email: [Service@maxtell.com](mailto:Service@maxtell.com)

Maxtell Technology now offers two support options. Customers can now save by purchasing blocks of time for service calls and maintenance. Please examine the cost savings of time blocks over Per Instance Support in the examples below.

## Per Instance Option

Example:

System Analysis - \$119.99 1<sup>st</sup> hour + \$79.00 each additional hour.

See our web site for additional information: [http://www.maxtell.com/services\\_list.htm](http://www.maxtell.com/services_list.htm)

If one job takes 2 ½ hours to analyze and correct, the total cost will be;

\$119.99
79.99
<u>+ 79.99</u>
\$279.97 + tax

If several calls per month are required or different issues arise this could be costly.

## Time Block Options

Benefits:

- Most issues are covered.
- Virus and Spyware software is checked for latest updates. (Monthly)\*
- Virus and Spyware scans are performed on up to 5 workstations or servers. (Monthly)\*
- System performance is checked. (Monthly)\*

Option 1 - \$299.99

- Includes up to 5 hours of service and a reduced rate of \$64.99 per hour for any overages.

Option 2 - \$499.99

- Includes up to 10 hours of service and a reduced rate of \$54.99 per hour for any overages.

Time blocks are good for one year

\*Monthly Maintenance is not mandatory however it is recommended

Contact us for more details